

Providing Love, Care and Hope for Individuals with Disabilities and their Families

DOTTIE'S NOTES

Even the summer months are busy at Villa! We held our 8th annual Guardian Angels Celebration with over 175 people attending and raised \$60,000 to support Villa's programs. Special Guardian Angel awards were presented to Cynthia Kurtz, Pasadena's City Manager; Bob and Judi Moore, longtime Villa parents and supporters; and Jim and Diane Bruno, City Councilmember of Westlake Village and his wife. Presentations were also made to four retiring Board members. We are very appreciative of the seven years of Board service that Nancy Johnson and Rita Milostan provided and six years from Jorge Lambrinos and Nancy Pierson. A special thanks to Rita for her years of great leadership, the last two years as Villa's Board Chairman. Villa is in a good position for a fine future as a result of the strong Board leadership.

We welcome four new Board members: R-lene Mijares de Lang will be returning after a year off; Sally Irving, current Villa Guild President; Peggy Polinsky, program researcher for Parents Anonymous; and Denise Sparks, parent of Tyler in our Children's program. Jim McDermott starts his first term as Board Chairman.

The Board of Directors will hold their annual retreat in September. Our Capital Campaign consultants, Whaley and LeVey, conducted a planning study over the last four months. They will present their findings and recommendations to the Board at the retreat.

On September 12, 13 and 14, the CARF (Commission on the Accreditation of Rehabilitation Facilities) surveyors will be here for an accreditation visit of our vocational programs in Pasadena

and the West Region. They will also review Villa's overall administration policies and procedures.

Villa is continually striving to improve the care and services that we provide. One way we do this is by sending out annual satisfaction surveys to our clients, family members, staff, and to the general community. You may remember having completed a survey during the past year. We thank you for completing the surveys, and we now have the results.

Overall, we received an organizational satisfaction score of 90%, well above our goal of 85% approval, indicating that most people feel very positively about Villa services. The specific scores are presented below, showing the satisfaction level for each group surveyed:

Clients/Consumers – 90% Family Members – 94%
Villa Staff – 87% General Community – 85%

We always appreciate your feedback as it helps us to improve our services. Please feel free to let us know how we are doing at any time. You can reach me at (626) 449-2919 ext.15 or Michelle De Los Santos, Vice President of Special Projects, at (626) 449-2919 ext. 69 or email us at:

info@villaesperanzaservices.org

Thank you for all your support! I hope to see you all at our 18th annual Tournament of Hope on Monday, Sept. 26th. Come to play golf and/or come for dinner, and have a good time and support Villa's programs!



:: August 22 – October 8 ::

Angel Frames Art Collection @ Zephyr Coffee House & Art Gallery

2419 E. Colorado Blvd., Pasadena
(between Altadena Dr. and Sierra Madre on the North side of the street)
Be sure to stop by to see the children's art work!

:: Saturday, October 8 ::

Fair Ladies Annual Sale benefiting Villa

at Villa Gardens – 842 E Villa St., Pasadena — 10 am – 2 pm

:: October 10th – October 15th ::

Hope Chest II Holiday Boutique

2412 E. Thousand Oaks Blvd., Thousand Oaks, CA 91360 — Special hours 10:30 a.m.-4:00 p.m.
Come early and save!

:: Wednesday, October 19th ::

Villa Night at Twin Palms Restaurant

Twin Palms donates 15% of the evening to Villa

:: Upcoming Events ::

Start of School
September 6

CARF Accreditation Visit
September 12-14

Annual Board Retreat
September 17

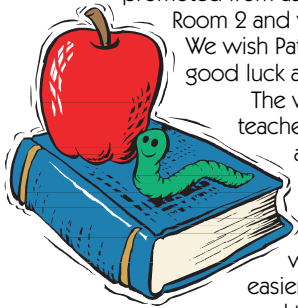
18th Annual Tournament of Hope
September 26

CHILDREN & YOUTH PROGRAMS

Congratulations to Jenny Barnett, who has been promoted to Curriculum Specialist. Thank you to the transitional high school class staff: Bernice Baltazar, Ollie Jones, and Nicole Johnson and to Room 1's Thomas Corona for their hard work and dedication, you are greatly appreciated.

Congratulations also to Danielle Rodriguez, who has been promoted from assistant teacher in Room 5 to head teacher in Room 2 and welcome – Vanessa Ramirez Room 6 aide. We wish Patricia Mielbeck our Youth Program Assistant, good luck as she leaves to go back to graduate school.

The week before school starts in the fall, our teachers and aides will be undergoing their annual professional training, including CPR, first aid, and behavioral and speech therapy. Families and students, when school resumes on September 6th the classrooms will be renumbered so that they will be easier to find. Also, come visit the renovated O.T. room and the new playground surface.



SPEECH AND LANGUAGE CENTER:

The speech therapists and assistants are busy providing services to the children in our Children's Program and some recent referrals from the El Monte Unified School District, regional centers, and private referrals. The Center has hired two new speech assistants, Misty Davenport and Michelle Kirkpatrick, in order to continue to expand and meet the needs of the larger community. Michelle is currently enrolled in the graduate program at California State University Northridge (CSUN) to become a speech pathologist.

ADULT & SENIOR PROGRAMS

DIMENSIONS:

We would like to welcome our new clients Maria Avila and Jackie Faucher. Welcome back to staff member, Crystal Armstrong! Congratulations on your new baby girl!

RESIDENTIAL:

We had 14 residents attend Pilgrim Pines Camp from July 31-August 5th. Blue Hawaii Night was held at Ability First on August 12th. Interact class will be held at Victory Park on Saturdays. We would like to welcome Aaron Ealy, our new staff member in the Residential program. We would also like to welcome Cora Ramirez, the new Live-in staff at the Wynn House. Kudos to staff Carmen Kvisler and Nora Akbar. Thank you for all of your hard work.

VOCATIONAL:

We welcome Tamori Parmer, our new Director of Vocational Program in Pasadena. Tamori has years of experience working in the field of Vocational Supported Employment with both Goodwill Industries and Social Vocational Services in a supervisory capacity. She has been instrumental in the success of community employment for individuals with developmental disabilities. We would also like to thank Donna Gonzalez, Case Manager, for taking on extra work during this transition period.

The Vocational Department in Pasadena held their Summer Picnic on August 8th at Victory Park. Great fun was had by both clients and staff!

WEST REGION:

Please be sure to join us for the Hope Chest II Holiday Boutique on Monday, Oct. 10th – Saturday, Oct. 15th. Special hours are 10:30 a.m.-4:00 p.m. Wonderful new holiday decorations, new designer fashions, new home accessories, new jewelry, and more unique gifts. Special bonus: All of the regular priced inventory will be half price. All proceeds benefit our West Region programs.

Thanks to Sheila Roberts, Vocational Case Coordinator for her dedication and hard work during this very busy summer! We would like to welcome Linn Archbold, our new Administrative Assistant. Thanks to our Contract Supervisor, Danny Alvarez, for his hard work overseeing the Las Virgenes Municipal Water District Contract. Dan Grabow has transitioned to Independent Living and Individual Placement support services. Christopher Lloyd has joined us from the U.S. Navy as our new Pt. Mugu Beach Crew supervisor, and is overseeing our contract with the Department of Parks and Recreation. We are also delighted to welcome Joseph Henry as our new live-in Residential Counselor at the Norgaard House.

The Norgaard Home is now undergoing the HUD-funded renovations. When these guys need a break from all the construction, Calamigos Ranch has graciously offered Villa's old Ranch for up to a two week stay!

CARE MANAGEMENT:

Shelvey Chan, the MSW Intern, completed her internship and joined the CMOC team for the summer as a Care Manager. The additional assistance was greatly appreciated!

CMOC will have four new student interns this fall: three from California State University Northridge and one from CSU Long Beach.

Los Angeles County Area Agency on Aging has awarded Care Management 11 additional cities to expand services, including Highland Park, La Canada Flintridge, North Hills, Northridge, Mission Hills, Dan Fernando, Sun Valley, Tarzana, and Van Nuys.

Johnnie Wall will be meeting with City of Pasadena Health Department to plan the 2005 Flu Clinic.

ADHC:

We are in the process of transitioning our ADHC into an ADC (Adult Day Care) program with the continued emphasis on serving our seniors in an integrated setting. Some of the current ADHC staff will stay in the new ADC and some are taking positions in other Villa programs. A number of clients will remain and transition into the new ADC, too. We wish the clients and staff who have moved to other ADHC programs the best and thank them for their 5 years of participation in Villa's ADHC. Michelle Hussen, our Dimensions Program Director, will also direct this new ADC.

A special thank you from the ADHC staff to all the families and the participants: we appreciate the affection and kindness shown to us over the years. We will not forget you.

VOLUNTEER:

We welcome Joanna Baumgarten to the Development Department. She is the new Volunteer Coordinator and Development Associate. Please contact Joanna at jbaumgarten@villaesperanzaservices.org or (626) 449-2919 ext. 62 for information about volunteering in our programs or have an idea for a project.

OTHER NEWS:

Congratulations to Vicky Castillo on her new promotion; she is now a Senior Vice President of Finance and Human Resources. Congratulations also go to Michelle De Los Santos, our Vice President of Special Projects, who will now oversee our current Dimensions program and our new Adult Day Care Center. Welcome to Bob Erio to the Senior Management team as our new Vice President of Training and Education. We bid a fond farewell to Nicola Keller, Dottie's Executive Assistant and the Office Manager for 3 1/2 years. She will be missed, but we know Villa holds a special place in Nicola's heart, so we might see her at our events in the future!

Wednesday, July 6th was our first Villa Night at Twin Palms Restaurant in Old Town Pasadena. Thanks to all who attended! It was a nice evening and we especially enjoyed the music by our very own Kevin Bachelder and his band. Kevin is the behavior therapist at our school and is also attending USC working on his Master's Degree in Music.

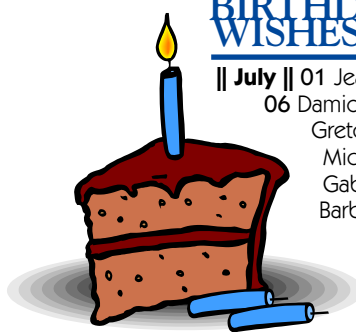
Angel Frames: A collection of very special art by the children of Villa was launched on Saturday, July 23rd, at ONGALLERY in South Pasadena. The art is part of a traveling exhibit that will be in the Zephyr Coffee Shop and Art Gallery from August to mid-October and then at Amadeus Spa through December. For more information, please contact, Michelle Cox at ext. 28.

On Monday, September 26th, is our 18th Annual Tournament of Hope sponsored by Wells Fargo at the Via Verde Country Club in San Dimas. Contact Michelle Cox for ways to participate!



BIRTHDAY WISHES:

|| July || 01 Jeanette Arellano, 02 Berenice Baltazar, 06 Damion Lee, 08 Rosalynda Del Valle, Gretchen Miller, 10 Casey Gregg, 11 Michael Preston, 15 Sheila Roberts, 16 Gabriela Villanueva, 17 Wajima Alimi, Barbara Martin, 18 Shayla McGruder, 19 Karin Moore, 21 Zachary Summerfield, 25 Michael Cahn, 27 Katherine Rojas, 30 Claudia Cortez, Olmedo Mendoza **|| August ||** 04 Whitney Barrios, Deborah Messi, 05 Leticia Bonilla, Genoveva Perez, 07 Andy Garcia, 12 Erwin Rodriguez, 13 Deniro Mielbeck, 26 Nathan Ramey 31 Lobita Brewer **|| September ||** 03 Patricia Bell 04 Ariana Perez 06 Danielle Rodriguez 07 Chris Landrum 08 Carmen Kvisler 09 Dellyce Rugamas 12 Domenica Cruz 14 Donna Gonzalez 17 Judith Williams Hudson 20 Cynthia Davis 21 Diana Nava 23 Clare Arceo 24 Michelle Cox, Maria Sangalang, Edmund Volk 29 Jessica Maldonado 30 Yolanda Noriega, Margaret Riley



WISH LIST:

Vocational: Copy machine

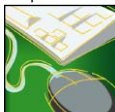
CMOC: Food gift cards from Vons, Albertson's, Ralphs, or Food for Less

West Region: Gas powered pressure washer for the Malibu Beach contract

Dimensions: Plastic storage boxes, art supplies, latch hook kits, kitchen utensils

Children & Youth Programs: Paint and paint brushes

Residential: Treadmill, sofa



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Help us save paper! This newsletter can be sent to your email address by contacting: acho@villaesperanzaservices.org