



VILLA  
ESPERANZA  
SERVICES



*Where Hope is Hard at Work*

# Villa Esperanza Services

2013-2014 & 2014-2015 Annual Reports



## Dear Family & Friends

The cover photo of this year's Annual Report does a great job of conveying the spirit of Villa Esperanza Services. It's a picture that could have been taken at any school. The fact that it was taken at Villa's school is what makes it so special. What we do is all about the individuals we serve: giving them the tools, the support and the opportunities to live happy and fulfilling lives, regardless of their disabilities. It takes a dedicated team to make this happen: from everyone who works at Villa, our Board and to all our volunteers and donors who come together in the spirit of providing love, care and hope for our children, adults and seniors as well as their families. Thanks to all of you, the past two years have been full of growth and accomplishment.

Our advocacy efforts to increase financial support for Developmental Disabilities services continue to be a priority until the state budget provides adequate funding for Villa and all of the service providers throughout the state. So far, this advocacy campaign has resulted in the reinstatement of funding for early intervention services. This means that Villa's Speech and Occupational Therapy Clinics will be able to serve more infants and toddlers. We have also begun taking private health insurance for speech services and will extend this to occupational therapy as we continue to open our doors to more individuals who need services. These advances also provide new sources of income.

We have remained fluid in our approach to meet the changing needs of those we serve. At our school, 60% of our students are now in the 15-22 year old range, requiring the addition of a 5th high school classroom. At the same time, many students who have completed their education are moving into our Adult Programs. The new location for the Dimensions Day Program, purchased through our capital campaign fund, is nearing completion of renovations to accommodate the specialized needs of a broader range of clients. Our Chester House residential home has been re-licensed to accommodate our ladies of advancing age who will require a higher level of care in the future and we are initiating the same process for one of our men's homes.

Villa received a three year renewal of our CARF (Commission on Accreditation of Rehabilitation Facilities) accreditation. CARF accreditation is required to operate our employment services programs. Additionally, the Villa Esperanza School received a three year certification from the California Department of Education. Both of these accomplishments reflect the overall quality and credibility of our organization.

Our Capital Campaign *Hope Moves Forward* continues to gain momentum as we have secured over \$6.73 million and \$380,000 pending to total \$7.1 million of the \$9 million needed to fund the first phase of this project which will provide new and expanded facilities. **We are extremely grateful to all of the donors who support this campaign as well as those who donate to our general operating fund. Your generosity enables Villa to continue to provide outstanding programs that make a profound difference in the lives of those we serve.**

Sincerely,



Candice Rogers  
Chairman, Board of Directors



Kelly White, MA, LMFT  
Chief Executive Officer

# Thank You to Our Family of Donors

Villa Esperanza Services has a long history of committed donors that help Villa stay at the forefront of community needs. Thank you to each of the following for continuing to support Villa; every gift makes a difference, every gift changes lives.

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Every effort has been made to ensure the accuracy and completeness of the acknowledgement of donors from July 1, 2013 through June 30, 2014. We sincerely regret any omission or error, and would appreciate having our Development Office notified of any corrections or additions that are needed. Thank you.

\* Indicates a deceased donor.

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## Tournament of Hope

**V**illa's 26th Annual  
 Tournament of Hope  
 sponsored by Wells Fargo teed  
 off on Monday, September 30,  
 2013 at Angeles National Golf  
 Club and raised over \$148,000.  
 Participants enjoyed a day of  
 golf on the challenging course  
 designed by the Nicklaus  
 Design group followed by the  
 "Golftoberfest" themed banquet  
 dinner. The evening was emceed  
 by committee co-chairs Debbie  
 Meymarian and Chuck Tapert.  
 We were pleased to honor State  
 Bank of India (California) for their  
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# Carol Cruz

One of the hallmarks of Villa's reputation is our caring and specialized staff. Carol Cruz started at Villa 16 years ago as a substitute teacher. As a young mom, she chose to become a fulltime teacher here because she felt that Villa supported her as a parent and because Villa was on the cutting edge of techniques and technologies to educate our students.

She loves her job. Her enthusiasm is engaging and her connection to her students is obvious. Change and challenge are inspiring to her. Each year, new children coming into her Kindergarten classroom often have different types of disabilities that she hasn't worked with before. These students require fresh approaches to help them learn. Carol welcomes the diversity. Not only does it offer her a challenge, but the mix of social and socially challenged kids has created a more interactive dynamic among the children in her classroom.

Carol exemplifies what teaching is all about. She is very proud to see her former students moving successfully towards adulthood in our high school classes. While she is humble about the role she has played in their success, she is a fierce proponent of early intervention and education. Carol likes being in on the ground floor assessing a child's strengths and weaknesses, helping them to avoid skill lapses that could have negative impact on their future. She cites one student who came to her with limited basic skills, eating with his hands and having frequent tantrums. Now in high school, that student is sending her jokes from his iPad.

Carol became a teacher in order to make a difference. She does, every day here at Villa.





# hope is *moving forward*

## Capital Campaign for **Villa Esperanza Services**

Launched in 2012, Villa's *hope moves forward* capital campaign has seen great momentum; momentum created by our first \$1 million gift from the Ayrshire Foundation, followed by a \$1 million gift from Wells Fargo Foundation and now a very generous gift by The Ahmanson Foundation. These gifts and those by the leadership, families and the community have catapulted Villa to new heights.

Villa Esperanza Services is proud to be upgrading our physical campus to match the quality of services we provide. There have been many accomplishments this past year helping us to achieve this goal.

- **Villa's Master Facilities Plan was unanimously approved by the Pasadena City Council.**
- **Villa purchased a new building for Dimensions Adult Day Program and renovations have been completed. Anticipated move-in date is November 2015.**
- **Construction on the Villa Esperanza School will begin in Spring 2016.**
- **We have secured \$6.73 million and \$380,000 pending for a total of \$7.1 million of our \$9 million Phase I goal—79%!**

We thank each of our gracious donors for helping move this project forward.

We are grateful for all of our donors who have decided to help hope move forward with their generous pledges to the capital campaign.

*Donors as of Sept. 22, 2015*

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### Day of Thoroughbred Racing

Villa Esperanza Guild's 16th Annual Day of Thoroughbred Racing was held on February 22, 2014 and raised \$54,000 for Villa's Hjelte-Phillips Speech and Language Center and Adult Residential Program. The event was attended by 175 guests and was featured in many local magazines, newspapers and social media outlets. Since its inception in 1968, the Villa Esperanza Guild has raised over \$1.4 million to support the programs at Villa.

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**150** guests enjoyed feasting and festivities Nantucket style at Villa Esperanza Services' Blue & White Clambake raising \$137,700 for Villa's programs. The nautical inspired gala was held Saturday, May 17, 2014 at the home of Jeri and Tim Wright in San Marino. The 17th Annual Guardian Angel award was presented to two honorees—Tracy and Dick Hirrel and Wells Fargo Bank, for each supporting Villa's capital campaign with a million dollar gift.

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## The Feser Family

If you read a timeline of the events in Joan Feser's life, you would probably view it as a life of great sacrifice, kindness and courage. Joan views it quite simply as a life full of blessings. Her journey with Villa began by taking a job here, not fully understanding that the children who would be in her charge had developmental disabilities. It was love at first sight, beginning Joan's lifelong career in Special Education.

In addition to her career, she also had hopes to start a family. As a single woman, she turned to adoption, finding out that she might have quite a wait for a child. However, if she would consider a special needs baby, that could expedite matters. Six months later, son Michael became the first addition to the Feser family. He was followed by John and later, Julianna, all three with special needs. They

all spent their childhood alongside their mom at Villa and their story is a reminder of Villa's strong roots as a family centered organization.

If we fast-forward to today to meet Joan's beautiful adult children, it's easy to gloss over what it took to raise them. For most of us, it would be a journey requiring tremendous patience, skill and perseverance. For Joan, it was a labor of love guided by a devotion to her faith. Michael, John and Julianna do their mother proud. Each of them holds a job through Villa's Employment Services program. They are competent, respectful individuals, each with their own delightful personality.

For all of the contributions that Joan Feser has made to Villa over the years, the gift we cherish most is sharing her family with ours.

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Every effort has been made to ensure the accuracy and completeness of the acknowledgement of donors from July 1, 2014 through June 30, 2015. We sincerely regret any omission or error, and would appreciate having our Development Office notified of any corrections or additions that are needed. Thank you.



## Colleen Williams and Fritz Coleman

Villa Esperanza Services is proud to include NBC4 Southern California's News Anchor Colleen Williams and Weathercaster Fritz Coleman as part of our extended family. Presiding as Master of Ceremonies and Auctioneer at our Blue & White fundraising gala, they always add glamour, prestige and a great deal of fun to our annual event.

NBC4 has a legacy of giving to the community, supporting diverse causes throughout Southern California for many years. NBC4 anchors and reporters participate in charitable events year-around, and help raise awareness of important issues impacting communities in the Southland. Colleen has been a part of Villa's gala for over nine years and Fritz has been our auctioneer for the last five.

Colleen and Fritz have visited with clients one-on-one at

our events, and getting a sense of their individual stories and successes has created a strong bond with Villa. At last year's event, Colleen made a point of recognizing our adult clients, asking them to stand and introduce themselves. They were proud and delighted to do so.

Fritz became familiar with Villa at a time when autism awareness was increasing in the community. Having young relatives who had been diagnosed with the disorder, the importance of having available services really hit home for him. He particularly values Villa's focus on providing a continuum of care that extends beyond education, offering services that help each individual to lead a productive and fulfilling life.

We applaud NBC4 Southern California and its anchor and weathercaster, Colleen and Fritz, for their efforts and are grateful for their ongoing contribution to Villa.



FOUNDED IN  
**1961**

# VILLA ESPERANZA SERVICES

**9** PROGRAMS

1. School
2. Hjelte-Phillips Speech & Language Center
3. Occupational Therapy Clinic
4. Adult Day Program (ADP)
5. Dimensions Adult Day Program
6. Employment Services
7. Adult Residential Services
8. Adult Independent Living Skills Program
9. Community Integration Program

CLIENTS AND FAMILIES SERVED **600**



**275**

HIGHLY TRAINED STAFF

SCHOOL STUDENTS RECEIVED

**7,800**

THERAPY HOURS  
LAST YEAR

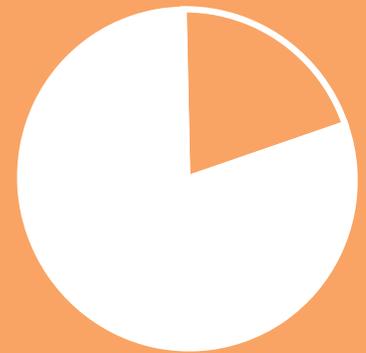
**17**

SOCIAL SERVICE PROVIDERS  
INCLUDING VILLA

**ADVOCATE**

WITH ONE VOICE FOR  
DEVELOPMENTAL DISABILITIES

SERVICES



**\$0.80**

OUT OF EVERY

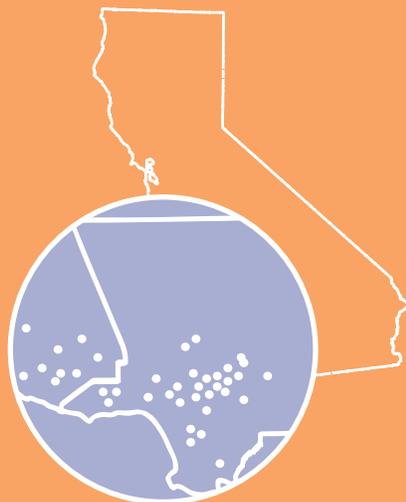
**\$1.00**

DIRECTLY SUPPORTS  
PROGRAMS

# ES BY THE NUMBERS

CLIENTS COME FROM

# 49 CITIES



WE SERVE CLIENTS WITH

# 25

DIFFERENT DISABILITIES

ADHD • Alzheimer's • Angelman's Syndrome • Asperger Syndrome • Autism • Bipolar • Blind/Visually Impaired • Cerebral Palsy • Charge Syndrome • Deaf • Dementia • Depression Disorder • Down Syndrome • Dystemic Disorder • Epilepsy • Fragile X • Intellectual Disabilities/Developmental Disabilities • Learning Disabilities • Partial Trisomy 3 • Pierre Robin Syndrome • Schizophrenia • William's Syndrome • Q11 Deletion/Jacobsen's Syndrome • Other Health Impairments • Multiple Disabilities

## SCHOOL PROGRAM AGE RANGE



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## ADULT CLIENTS DONATE

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## Tournament of Hope

Villa's 27th Annual Tournament of Hope sponsored by Wells Fargo was a huge success raising \$185,000 for Villa's children and adults. The "Superhero" themed event was October 27, 2014 at San Gabriel Country Club. Golfers enjoyed a day of golf at one of the oldest and most historic golf courses in Southern California. Participants were encouraged to have a little fun while posing as superheroes for their foursome photos. Broadcaster Jorge Jarrin emceed the evening's program. Following dinner, the event concluded with a lively auction and an awards presentation to the tournament winners.

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# Bina and Vrajesh Lal

“You never know what will take you where” is how Vrajesh (Brij) Lal explains his journey to Villa Esperanza Services. Years ago when his niece asked for his help in procuring a trampoline for a boy with developmental disabilities, he had no idea that her request would foreshadow future involvement with our population. When Villa Board member Rich Byrd invited him to golf in Villa’s Tournament of Hope 15 years ago, that connection came back to him.

Since then, Brij and his wife Bina have become passionate and dedicated supporters of Villa. They understand the significance of the services we offer and the positive impact on the lives of those who receive them. Bina affirms the importance of serving the entire family, not just the client. As Founder/CEO of Wrapper USA, a leading women’s fashion firm, Brij values Villa’s strengths as a non-profit business, citing the quality of the management team and the Board of Directors.

Both Bina and Brij have served on Villa’s Board. Brij has been Chairman of the Tournament of Hope Honorary Committee for the last 10 years. He is a key player in the tournament’s success, serving as an ambassador to bring in new golfers and sponsors each year, building his own loyal network of Villa supporters.

The Lals are heartfelt advocates of our Capital Campaign. “It’s not just about the buildings, but what that translates into: serving more people, changing more lives.” They envision Villa becoming a model of what can be done for individuals with special needs. For Bina and Brij, seeing this project come to fruition is gratification for their years with Villa. “We have been very fortunate and to have the opportunity to make others’ lives better, that’s an incredible reward.”



## 2014-2015 Family of Donors *(continued)*

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### Day of Thoroughbred Racing

Villa Esperanza Guild's 17th Annual Day of Thoroughbred Racing was held on February 28, 2015 at Santa Anita Park. The event, which was attended by 204 guests, raised \$61,000 for Villa's Hjelte-Phillips Speech and Language Center and Adult Residential Program. Since inception in 1968, the Guild has raised over \$1.4 million to support the programs at Villa.

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Alisa & Brian Yingling  
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Ms. Sylvia Youell  
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Mr. Franky Yung  
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Mr. Thomas J. Powers

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Ann & Al Miles

**Marilyn Wilson**  
Michael & Diana Wilson

**Tom Youell**  
Ms. Sylvia Youell

**Alan Zhou**  
Ms. Wendy Feng

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**Norbert Bellan**  
Mr. & Mrs. Paul Bellan

**Roxanne Bickford**  
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\* Indicates a deceased donor.

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### Blue & White

Our annual gala celebrated all things Pasadena on Saturday, April 18, 2015 at the Langham Huntington Hotel. The "Postcards from Pasadena" themed event raised \$132,000 for Villa Esperanza's programs. The casually elegant evening honored Claire and Bill Bogaard, longtime Pasadena Mayor, for their support of Villa and their dedication to the local community. Guests enjoyed cocktails and silent auction in the courtyard before making their way to the Georgian Ballroom for dinner. NBC4 News Anchor Colleen Williams delighted the audience as emcee for the evening's festivities. After dinner, her broadcast partner Weathercaster Fritz Coleman took to the stage as auctioneer and entertained guests with his comedic talents while raising funds to support Villa.

**Soflora Olsen**  
Sandra A. Hashimoto

**George & Rachel Pastre**  
Dr. & Mrs. William Ogard

**Nancy Potekian**  
Margaret & Haibi Barsamian

**Patricia Powers**  
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Mrs. Cynthia Bennett

**Ron Wisniewski**  
Margaret & Haibi Barsamian

**Sadao Yatabe**  
Mr. & Mrs. Aaron J. Weiss

# Thank You to Our Volunteers

Villa's volunteers do more than just volunteer their time. They bring energy, passion and a wide variety of skills and talents to enhance our organization. Our volunteer program encompasses all ages from many different walks of life. They volunteer in classrooms and adult programs, working directly with our clients. They help to beautify our campus and residential homes. They are club leaders, instructors, advocates and advisors. Everyone who serves on Villa's Board, Guild, and steering and event committees does so as a volunteer. This past year approximately 250 Villa volunteers donated over 6,000 hours to Villa. **Thank you to each of our volunteers. We are grateful for your contribution and connection to Villa.**

**We thank the organizations listed below for donating their time to Villa.**

Aktion Club of Pasadena	Flintridge Sacred Heart Academy	Rotary Club of Pasadena
Bank of America	Girl Scouts of America	Rotary Club of Thousand Oaks
Blue & White Committees	Jericho Road	The Salvation Army
Boy Scouts of America	Keller Williams Realty Pasadena	Pasadena Tabernacle
California State University, Los Angeles	Kiwanis Club of Pasadena	Santa Ana College
California State University, Northridge	Holy Family School	Shakespeare Club of Pasadena
Capital Campaign Committees	La Salle High School	Stanbridge College
Chandler School	Loyola High School	Tournament of Hope Committees
Circle K, Pasadena City College	Marketing Committee	University of Southern California
Civitan Club of Pasadena	Mayfield Junior School	Villa Board of Directors
The Diggers Garden Club of Pasadena	Mayfield Senior School	Villa Esperanza Guild
Fair Ladies Auxiliary	Mount St. Mary's College	Villa Family Network
First Investors	National Charity League, San Marino Chapter	Villa Housing Board
Flintridge Prep	Occidental College	Wells Fargo
	Pasadena City College	Westridge School
	Polytechnic School	



Volunteers Madeleine Coppersmith and Pia Montanez were featured on ABC News Channel 7 as "Cool Kids" for giving back to their community. The two Mayfield students are co-leaders of Villa's SAS (Service and Social) Club for Villa's adults.

## PASADENA PROGRAM DIRECTORY

### Villa Esperanza Services Main Office Employment Services Independent Living Skills

2060 E. Villa Street  
Pasadena, CA 91107  
Tel 626-449-2919  
Fax 626-449-2850  
info@VillaEsperanzaServices.org  
www.VillaEsperanzaServices.org

### Adult Day Program (ADP)

Westminster Presbyterian Church  
1757 N. Lake Avenue  
Pasadena, CA 91104  
Tel 626-398-4435  
Fax 626-398-4707

### Dimensions Adult Day Program

1990 E. Walnut Street  
Pasadena, CA 91107  
Tel 626-449-2919  
Fax 626-449-2850

### Hjelte-Phillips Speech & Language Center

435 N. Craig Avenue  
Pasadena, CA 91107  
Tel 626-795-8355  
Fax 626-499-2850

### Villa School Campus Occupational Therapy Clinic

2116 E. Villa Street  
Pasadena, CA 91107  
Tel 626-449-2919  
Fax 626-449-2850

### Adult Residential Homes, Pasadena

Allen House  
Brown House  
Chester House  
Dominion/Morehart House  
Murphy House  
Stahl House  
Villa Apartments  
Wagner House  
Wynn House

## SAN FERNANDO VALLEY & VENTURA COUNTY PROGRAM DIRECTORY

### Employment Services Community Integration Program (CIP) Independent Living Skills (ILS)

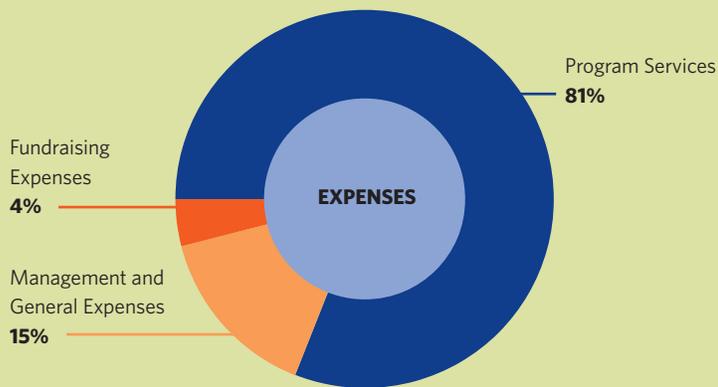
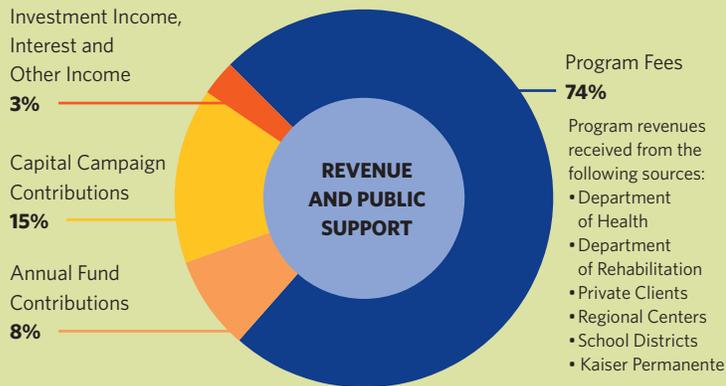
Under One Roof Human Services Center  
80 E. Hillcrest Drive, Suite 206  
Thousand Oaks, CA 91360  
Tel 805-446-1939  
Fax 805-446-1959

### Adult Residential Home, Thousand Oaks Warwick House

## Villa Esperanza Services 2013-2014 Audited Financial Summary

### STATEMENT OF ACTIVITIES

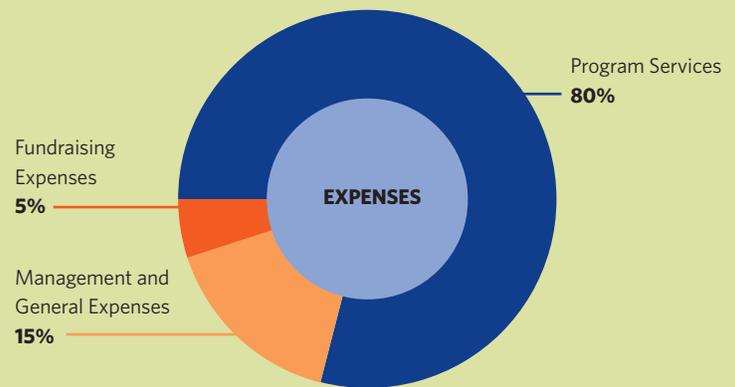
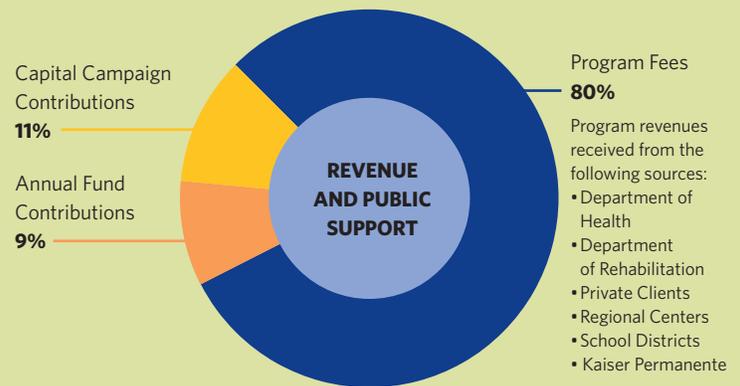
Total Support and Revenue \$13,627,555



## Villa Esperanza Services 2014-2015 Unaudited Financial Summary

### STATEMENT OF ACTIVITIES

Total Support and Revenue \$13,200,218



## Villa Esperanza Services Statement of Position

ASSETS	2013-2014	2014-2015
Current Assets	\$ 5,332,928	\$ 7,279,099
Property/Equipment	3,503,373	4,215,781
Other Assets	5,886,163	4,619,777
<b>Total Assets</b>	<b>\$ 14,722,464</b>	<b>\$ 16,114,657</b>
<b>LIABILITIES</b>		
Current Liabilities	\$ 1,106,659	\$ 1,029,433
Long-term liabilities	2,345,610	2,273,884
<b>Total Liabilities</b>	<b>\$ 3,452,269</b>	<b>\$ 3,303,317</b>
<b>Total Liabilities and Assets</b>	<b>\$ 14,722,464</b>	<b>\$ 16,114,657</b>

If you would like a copy of Villa Esperanza Services complete audited financial statement, please contact the Development Office at 626-449-2919.

**BOARD OF DIRECTORS  
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Lisa Sloan  
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Harlan P. Tripp

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*Tournament of Hope*

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EXCELLENCE  
2013-2016**

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Fritz Coleman  
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Tom Selinske  
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John Taylor  
Marlon Wade  
William S. Waller  
Colleen Williams

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Mission

Providing Love, Care and Hope for Individuals with Disabilities and their Families since 1961.

Villa Esperanza Services programs are licensed and accredited by:  
California State Department of Education  
California State Department of Health  
California State Department of Community Care Licensing  
CARF, the Commission on Accreditation of Rehabilitation Facilities

Villa Esperanza Services is an equal opportunity employer.

The Villa Esperanza Services Annual Report is published by Villa Esperanza Services  
Editors: Michelle Cox, Gioia Pastre and Vanessa Voors Sydor  
Writer: Margaret Morris  
Graphic designer: Roberto San Luis, San Luis Design  
Photographers: Villa Esperanza Services Staff and Rick Mendoza

VILLA  
ESPERANZA  
SERVICES





2060 East Villa Street  
Pasadena, CA 91107  
[www.VillaEsperanzaServices.org](http://www.VillaEsperanzaServices.org)

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